

# **ADIRA Health Website Legal & Compliance Statements**

## **1. Notice of Privacy Practices (HIPAA)**

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Cornerstone Internal Medicine, PLLC and ADIRA Health are committed to protecting the privacy and confidentiality of your protected health information (“PHI”) in accordance with applicable federal and state laws, including the Health Insurance Portability and Accountability Act (“HIPAA”).

Medical information may be used and disclosed for purposes including treatment, payment, healthcare operations, care coordination, appointment reminders, and other activities permitted or required by law.

Patients have the right to access and obtain copies of medical records, request amendments to health information, request restrictions on certain disclosures, receive confidential communications, and obtain a copy of this Notice of Privacy Practices.

Medical services are provided by Cornerstone Internal Medicine, PLLC and its licensed healthcare providers.

## **2. Nondiscrimination Notice**

Cornerstone Internal Medicine, PLLC and ADIRA Health comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity, sexual orientation, or any other protected classification under applicable law.

We provide reasonable accommodations, auxiliary aids, and language assistance services to ensure equal access to healthcare services for all patients.

If you believe you have experienced discrimination or require accommodations, please contact our office for assistance.

## **3. No Surprises Act Notice**

Under the No Surprises Act, patients are protected from certain unexpected medical bills resulting from emergency services and certain out-of-network services provided at in-network facilities.

You have the right to receive information regarding your protections from surprise medical bills, request information regarding anticipated charges and patient responsibility, and dispute certain bills as permitted under federal law.

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#### **4. Good Faith Estimate Notice**

You have the right to receive a “Good Faith Estimate” explaining the expected cost of your medical care.

Under federal law, healthcare providers are required to provide uninsured or self-pay patients with an estimate of expected charges for scheduled medical services, including office visits, procedures, and related healthcare services.

The Good Faith Estimate is based on information known at the time the estimate is created and does not include unforeseen or unexpected costs that may arise during treatment.

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#### **5. Terms of Use**

By accessing or using the ADIRA Health website, you agree to comply with these Terms of Use and all applicable laws and regulations.

The information contained on this website is provided for informational and educational purposes only and should not be considered medical advice, diagnosis, or treatment. Use of this website does not establish a provider-patient relationship.

ADIRA Health is a management services organization supporting independently owned medical practices. Medical services available through ADIRA Health are provided by Cornerstone Internal Medicine, PLLC and its licensed healthcare providers.

Patients experiencing a medical emergency should call 911 or seek immediate emergency medical attention.

ADIRA Health reserves the right to modify website content, policies, and services at any time without notice.

## **6. Website Privacy Policy**

ADIRA Health respects your privacy and is committed to protecting information collected through our website and digital communication platforms.

Information collected through the website may include contact information, appointment requests, website usage information, communication preferences, and voluntarily submitted healthcare-related inquiries.

Information may be used for appointment scheduling, patient communication, healthcare operations, administrative functions, website optimization, analytics, and service-related follow-up.

ADIRA Health does not sell personal information to third parties. Information may be shared with authorized service providers or business associates as necessary to support healthcare operations and services in accordance with applicable privacy laws.

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## **7. Accessibility Statement**

ADIRA Health is committed to ensuring digital accessibility for all patients and visitors, including individuals with disabilities.

We continuously work to improve the accessibility and usability of our website consistent with applicable accessibility standards and best practices, including the Americans with Disabilities Act (“ADA”) and Web Content Accessibility Guidelines (“WCAG”).

If you experience difficulty accessing any portion of our website or require assistance, please contact our office so that we may provide support and accommodations in a timely manner.